

Access Statement for One Bedroom Self Catering Cottage “Swallow”

Introduction

Our self-catering cottages are self-contained ground floor buildings attached on both sides and situated around a courtyard.

We have tried to provide as much information as possible in this statement, if you have any enquiries please do call. We look forward to welcoming you.

Pre-Arrival

- We have a comprehensive website; on the menu “Directions” has maps and an automated system for a map and directions from your UK location to us.
- Overseas visitors can enter their port of entry e.g. London Heathrow and get directions from their point of entry to us.
- Bookings / enquiries can be made via email, phone or on the website
- The nearest train station (Tisbury, Wiltshire) is about 5 miles (8km) away; there are normally taxis at the station but these should be booked in advance.
- Taxi companies can be found at www.yell.com, enter taxi and Tisbury
- There is no regular bus service to the village although there is a service from nearby Shaftesbury

Arrival & Car Parking Facilities

- There is a car park at to the right of the driveway and after unloading we ask all guests to park here and not outside the cottages. There are secondary bays outside Pond Cottage
- We try to maintain a safe environment for children asking guests not to park outside their cottage except for loading and unloading.
- Car park is gravel over concrete and fairly flat and even, there is a security light triggered by movement after dusk.
- There is a designated bay for disabled use situated in the secondary parking bays outside Pond Cottage; guests are requested to leave this free for valid badge holders.

Main Entrances

Cider, Swallow and Stable

- The entrance at the front has 2 steps.
- The doors are typical double glazed hinged type door, these lock and unlock by pushing the handle up and turning the key.
- Inside the front entrance are the sitting room, kitchen and dining area. The bedroom is through a separate door and a further door leads to the en-suite shower and toilet facilities.
- There is an emergency exit at the rear of each cottage. In the unlikely of an emergency, guests should either exit by the main doors or through the emergency exit, keeping their hand on the wall to the right and following the corridor out into the laundry room and exit from there.
- Our website has photographs and a virtual tour for each cottage and reference to these should answer most questions about the layout.
- There are no stairs to these properties which are all on one level. The doors are wide enough for wheel chair access and we have disable accessories free on loan subject to availability.

General (Internal)

- There are no internal “public areas”
- Fire (smoke &/or heat) alarms are fitted to each cottage these are tested weekly. There is a fire extinguisher and fire blanket in the kitchen. Guests are asked not to remove batteries from these or make any adjustments to the alarms

Public Areas – WC

- None (all are attached to rooms)

Laundry

- There is a separate laundry at the end of the cottages is a standard size washer and dryer, both front loading. Powder is provided there is a small charge for use of the laundry.
- The brochures for local attractions and activities are also found on racks in this room.
- There are games and a small library where guests can exchange books for use during their stay.
- There is a chest freezer for use by guests who find the compartment in the fridge is insufficient
- It is illegal to smoke in the laundry room

Shop

- Not Available on site nearest village store is about 1.5 miles away and the main supermarkets are in Shaftesbury 3.5 miles away.

Leisure Facilities

- Children’s slide & swings, trampoline, football goal, netball post, badminton (summer only) and various garden toys for use by guests. Use of the equipment is at your own risk and children should be supervised at all times.
- The nearest public swimming pool is in Shaftesbury 3.5 miles away, opening hours are seasonal.
- There is a games room with table tennis and table football; it is illegal to smoke in the games room

Outdoor Facilities

- Seating in the garden – several areas
- Charcoal BBQ and Gas BBQ (subject to availability)

Conference & Meeting Rooms, Banqueting, Clubs, Entertainment

- Not available but the games room can be used for activities only by prior arrangement

Dining Area & Lounge

- It is an open plan layout
- The dining area (breakfast bar) is open plan with the lounge and kitchen

- Flooring is ceramic tiles throughout except for the bedroom which is carpeted
- Furniture is moveable
- Double sofas and armchairs are provided are both armed
- Independent electric wall mounted heaters
- TV provided with remote control and DVD player also a radio and CD player

Bedroom off the lounge/dining

- Twin beds are provided and can be made up as either as twins or a superking on request.
- Duvets and pillows provided
- Fitted bottom sheets
- There is a separate shower room with WC
- Bed is moveable if more space is required to one side
- Hairdryer provided
- Iron and board are provided
- Independent wall mounted heater

Bathroom & WC to bedroom

- Shower cabinet with electric shower unit and safety grab rail
- Hot water provided by central system
- Free space in bathroom (free of doors and furniture) is substantial
- Flooring is tiled as are the walls
- Release mechanism on outside of locked door
- Space under washbasin with vanity unit.
- Heated towel rail
- Mirror, shaver light and socket.

Self-Catering Kitchen

- Kitchen open plan with breakfast bar
- Hot water provided by central system
- Worktop height is standard
- Oven door is drop down, can be accessed from the front
- Sink has cupboards underneath
- Hob is electric
- Oven is under the hob & electric
- Evenly lit kitchen
- Fridge has a small freezer; there is shared guests freezer in the laundry room.
- Microwave is on a shelf above the work surface & between wall cabinets
- There is the usual electric equipment e.g. toaster, kettle etc.

Grounds and Gardens

- Large garden (mainly grassed) with children's play equipment available to all residents of the cottages.
- The owners garden is private and contains a deep (fenced) pond, guests are requested to ensure that children do not stray in to the owners garden
- There are 9 acres of fields with sheep, pigs and poultry in them. All dogs must be kept on a lead in the fields. Sheep are easily scared and may abort lambs if chased or stressed
- The poultry and pigs are surrounded by an electric fence with appropriate warning signs. Dogs should be kept away from these fences as injury may occur.
- Well behaved dogs and responsible owners are welcomed as part of your holiday; guests are requested clear all fouling and place it in the bins provided



Additional Information

- A combined information and visitors book is provided in each cottage
- Good mobile phone reception for most networks but vodaphone is only available outside in the driveway
- The cottages are no smoking, it is against the law to smoke inside these premises that are designated work premises for our cleaning and maintenance staff
- Ashtrays are provided for use outside

Contact Information

- Address: Whitebridge Farm Holiday Cottages, Semley, Shaftesbury, SP7 9JT
- Telephone and fax: 01747 830462
- Email: whitebridgefarm@btconnect.com
- Website: www.whitebridgeholidaycottages.co.uk
- Hours of operation: phones 0800 – 21.00 all week
- Local accessible taxi numbers: 01747 855555

We welcome your feedback to help us continuously improve.
If you have any comments please phone 01747 830462 or email:
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